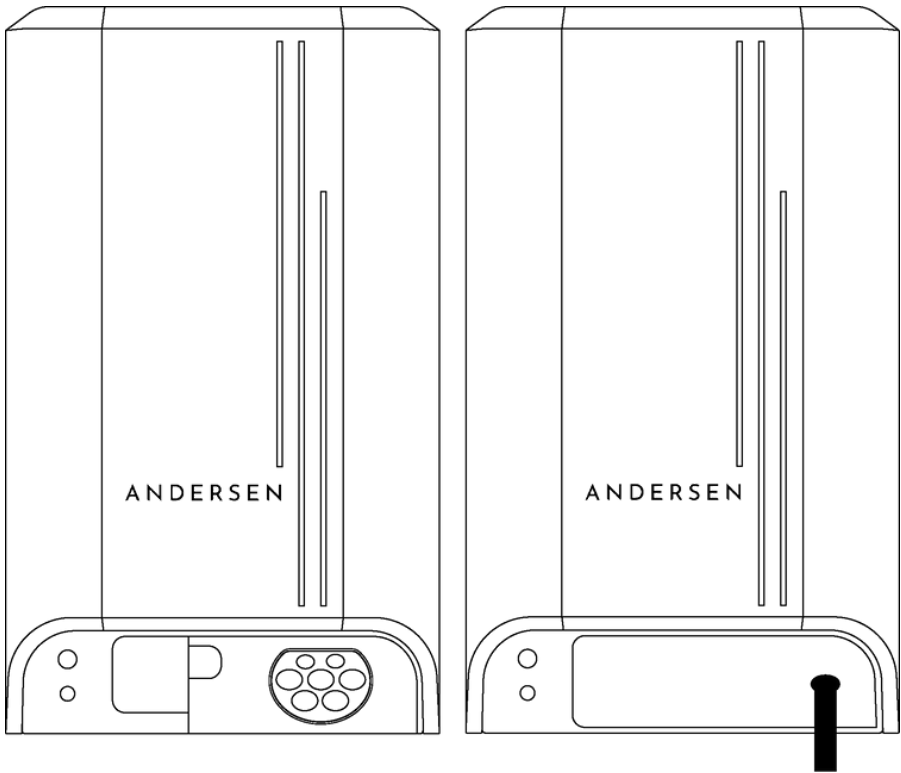


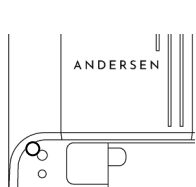
ANDERSEN

Quick Start Guide to the Andersen Quartz

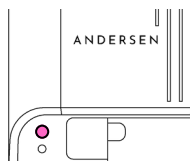


LED Status Lights

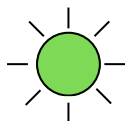
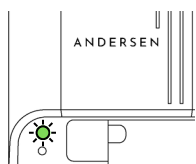
Although these are the most common status lights you may see, some other colours may appear. Please see our complete Andersen Quartz guide for more information - Details are on the back of this document



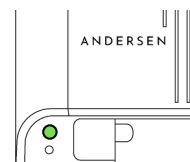
Solid white LED
Charge point is in standby mode



Solid magenta LED
Waiting for scheduled charge to start

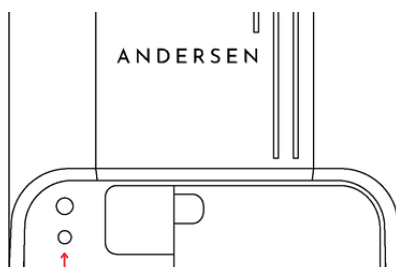


Pulsating green LED
Vehicle is charging



Solid green LED
Vehicle has finished charging

Boost Button



The boost button can be found on the bottom of your Andersen Quartz charger. You can use this button to start a charge session even when a schedule is set. To 'boost' a charge, press this button once.

This button will also need to be used if the Andersen app or a member of our customer car instructs you to do so.

Starting a Charge Session

As default, your charge point will have the UK Government schedule enabled. To deactivate this, please ensure you have downloaded the Andersen App and disable this schedule. Please scan the QR code for more information on The Electric Vehicles (Smart Charge Points) Regulations 2021.



1

Ensure the LED status light shows solid white, this means your charge point is ready to start charging. If it is displaying another colour, please see our full Andersen Quartz Guide, which can be found within the **Support Downloads page at andersen-ev.com**

2

If you have a **tethered** unit, you can skip this step. If you have a **socketed** Andersen Quartz, connect your type 2 charging cable into your charge point.

3

If you have a **tethered** charge point, remove the rubber cap from the connector.

Plug your charging cable connector firmly into your vehicle's charge point socket.

4

The charge point LED status light will first appear solid green to show it is connected and then shortly after should pulsate green when your vehicle has started charging successfully.

Stopping a Charge Session

1

Your charge session will be stopped automatically by your vehicle reaching its desired charge level or at the end of a schedule. If you wish to finish charging before the session has ended, you can do this by pressing the 'Stop charging' button on the Andersen app Overview screen.

2

Before attempting to remove the connector from your vehicle, please ensure your car is unlocked. This should release the cable from the vehicle and/or charge point, allowing you to remove it.

3

Unplug the connector from your vehicle by holding it firmly and pulling it towards you. If the connector doesn't release, make sure your vehicle is unlocked or please consult your vehicle manual.

4

For **socketed** charge points, unplug your type 2 cable and make sure it is stored correctly to stay dry.

For **tethered** charge points, ensure the rubber cap is dry and placed back onto the charge point connector before storing away.

The Andersen App



To fully benefit from the smart functionalities of your Andersen Quartz, we would highly recommend downloading the Andersen app.

Within the app you can connect your smart tariff, allowing you to save hundreds on your charge sessions. You can use the Andersen App to schedule as well as monitor the cost of your charges.

With an easy to use and clear user interface, the Andersen App is an essential tool for any EV or plug-in hybrid user.

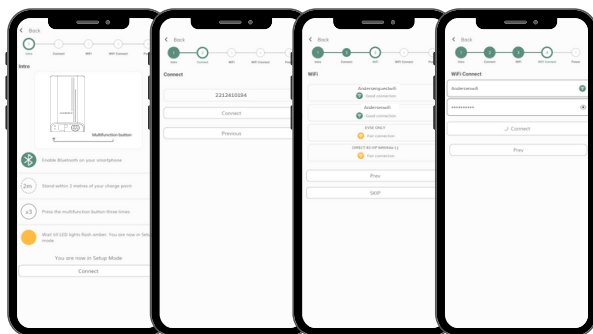
Scan the QR codes to download the Andersen app on both Apple and Android devices



Wi-Fi Setup

It is important for your charge point to be connected to Wi-Fi in order for you to use beneficial features of the app, such as remote security locking, scheduled charging and vehicle integration.

To connect your charge point to your Wi-Fi network, **follow the in-app instructions** or **visit our website** to view the full Wi-Fi Setup guide.



For additional help and more details, please see our full Guide to the Andersen Quartz which can be found on the [Support Downloads](#) page at andersen-ev.com